

Cell Phone Course Syllabus

This course is a combination of courses, the package includes:

- 4 Day Cell Phone Repair Course, Yes, we will give you a certificate for completing the course
- Includes PRE-CLASS video course to prep you for class (you will get this once you pay for and book the class)
- 180+ Video Business Course from Nicole Russell, Value \$599 (Code for course supplied last day, YOU MUST CHOOSE MOBILE REPAIR BUSINESS OR RETAIL BUSINESS COURSE, however, both are extremely the same just worded slightly different based on the end goal) All buyers of the course receive 30 days to complete the videos, this is NOT lifetime access.
- Discounts from other partner programs

Optional Support Offered after class

Trust, you wont find a school or course like CellBotics ANYWHERE!

CLASS LOCATION: VIEW OUR WEBSITE FOR TRAINING LOCATIONS

Other suggested links to review before booking:

- Read our reviews: <https://cellbotics.com/cell-phone-repair-training-reviews/>
- Visit our YouTube Channel: <https://www.youtube.com/c/CellBoticsTrainingCenter>
- Read our blog: <https://cellbotics.com/blog/>
- Listen to Nicole Russell on Podcast: [LISTEN NOW](#)
- Download our free items: <https://www.cellboticsonline.com/free-stuff>
- Read our Trainer Bios: <https://cellbotics.com/our-team-members/>
- Learn about the industry: <https://www.cellboticsonline.com/intro-to-the-industry>

NOTE TO EMPLOYERS: If you are an employer and do NOT want your employee to access the business information, please email info@cellbotics.com AFTER paying for the class. Mention their name and that you would like access to the business items. If you have more than 1 employee to send, please email info@cellbotics.com and ask for quality discounts.

Certificate Title: Certified Mobile Device Repair Technician

This certificate of completion is awarded as verification from CellBotics Performance Training Center. This graduate has completed the requirements for Mobile Device Repair Technician.

BONUS: Intro to Drone Repair PDF booklet, will be emailed last day of class.

Serialized CellBotics Certificate



Students per class: VARIES BY LOCATION **Instructors per class:** 1

Days: See schedule as days may vary by location, class is all hands on, in person, intensive repair training

Hours Per Day: Time vary by location, see ticket detail online.

Prerequisites: None; This course is built for beginners. We will provide a video course that you will need to watch prior to class. This will prep you for class, all information provided after payment is received.

Course includes:

Online Business Course: Includes a Business course from Nicole Russell online valued at \$599. You get access to this on Thursday the last day of hardware repair training. We will give you step by step how to access it.

Discounts: Discounts to other partner programs, services, training, and other items. We work hard from you and love to pass along discounts.

Course Description

This course teaches an employable skill but also exposes students to the great benefits of entrepreneurship. Students learn all the necessities to be successful in the Cell Phone Repair Industry. Each Student will touch each device as the course is 100% hands on. Students get a digital, non-downloadable, copy of the book used during class so you can refer back to info you learned, a certificate, and a small tool pack to take home. All equipment, phones and supplies are provided for training by CellBotics. Bring just yourself, any devices you have that need repair, and an optional laptop (we have PCs for you to use). NOTE: No big bags allowed in the classroom.

Support after Training

- On the last day of class you will receive all information on the support packages and be able to pick which one you like.

Devices worked on hands-on in class:

- iPhone Models (regular and plus) 7/8/X/XR/XS/11/12/13/14
- Samsung S4/S6/6S Edge/S7/S8/S9/S10/S20/S22/ Note 5 /Note 8/Note 10/Note 20
- Mix of iPads

Skills Focus

- Tool identification
- Safety Procedures
- Assembly of smart phones
- Assembly of tablets/iPads
- Learn CDMA/GSM meanings as it relates to cellphone use and repair
- Learn every inner component of each devices, hands-on
- Learn where to buy all supplies, tools and parts
- Learn how to price repairs and devices for resale
- Learn how to replace broken Glass
- Learn how to replace a broken Digitizer
- Learn how to replace broken LCD
- Learn how to replace the Headset Jack Flex Cable
- Learn how to repair Charge Ports
- Learn how to repair Data Port/Lightning Ports
- Learn how to replace Home Button Flex Cable
- Learn how to replace the Wifi Flex Cable
- Learn how to replace the Power Flex Cable
- Learn how to repair/replace Mid-Frames
- Learn how to repair/replace full housings
- Learn how to recycle “broken parts”, good for the environment and good for your pocket
- Learn how to properly apply & remove adhesive and which to use
- Proper Cleaning Techniques for Electronics
- Hot Plate Use
- Using vacuum seal
- How to repair Water Damage and how to price it
- Industry terms and meanings
- Learn where to get unlocking, Flashing, rooting, jail breaking and other software services wholesale
- Cashier/Accounting Procedures Overview
- Customer Service Skills
- Customer Greeting
- Dispute Resolution
- Component Identification and replacement steps
- Glass Removal Explanation
- LCD/Digitizer replacement
- Component Identification, what part does what and how to replace it, what would a customer say if it was bad
- Fix Charge port, power button, flash, prox, sensors, mics, loud speaker, board, cameras, antennas and more! Mid Frame Explanation and Identification
- Mid frame repair/replacement
- Proper Cleaning techniques shown throughout the day
- Diagnosing throughout the day on every phone using DC Power and other industry tools hard to find
- Diagnosing software review and use
- And more we can't mention here!!! This course is JAM PACKED!

Online Business Course

You can also go to CellBoticsOnline.com and read about the 2 business courses, these are the courses you will receive with this course (you must pick 1 and have 45 days to complete it). We sell these daily for \$599 each, you get BOTH!!! At no extra cost!

- Business Overview
- Website/SEO #1 important in this industry, what works and what doesn't, why has Google blocked our keywords from ranking and how to get around it. You NEED this!
- Ways to create income with no capital
- Maintaining and growing a business
- Sales tax meaning and management
- Business and Personal Development
- Creating Industry relationships to promote your income
- How to start a mobile repair business
- How to repair on the go or from home
- How to open a full retail business
- How to open a franchise
- Where can you grow? Other options in the industry you don't even know about
- How to dominate your area
- Resume Assistance in needed
- Water Damage Review and Steps
- Software Overview
- Advertising
- Advertising yourself for employment
- Advertising to attract side work before store opening or employment acquired
- Advertising to Attach Customers
- Customer Relations Conversation
- InTake Processes and Forms
- How to sell devices
- How to buy devices
- Where to buy and sell used devices and get wholesaler pricing
- Wholesaler Overview (all students receive USA and overseas contacts)
- Mind set
- Running a SUCCESSFUL Groupon, NO it's not a bad idea! You just need to know what to do
- International buying
- What's legal and illegal in this industry
- Student Only Website Review, cellboticstech.com
- EBay Review, use and account set up
- Social Media Review (learn to use social media to attract customers quickly and build your name/brand)
- Selling and Buying on Ebay, Pros and Cons
- LIVE video calls from industry experts
- Field trip to vendors to walk their facilities and meet the people you will work with on the phone from your home city. Buy supplies on site, if you want, NO PRESSURE! No one is going to try and sell you anything.
- QA Session
- Test/Course Overview Questionnaire
- Address Student Weaknesses One-On-One with trainer as needed
- Certificate and Tool Package Awarded
- AND SO MUCH MORE! We can't list everything, or we'd be giving out our secrets! Our course has been called UNDER PRICED by many grads.