8 DAY PACKAGE SYLLABUS

This course is a combination of our Cell Phone, Business & Computer Courses, the package includes:

- 3 Certificates: Mobile Device Technician, Computer Repair Technician, Device Master
- PRE-CLASS video course to prep you for class (you will get this once you book class)
- 4 Day Computer Repair Course (Certificate awarded last day)
- Video Business Course from Computer Repair Business Course from Michelle Cox (Code for course supplied last day)
- 4 Day Cell Phone Repair Course (Certificate awarded last day)
- 180+ Video Business Course from Nicole Russell, Value $599 (Code for course supplied last day, YOU MUST CHOOSE MOBILE REPAIR BUSINESS OR RETAIL BUSINESS COURSE, however, both are extremely the same just worded slightly different based on the end goal) All buyers of the course receive 30 days to complete the videos, this is NOT lifetime access.
- 60-Hour CompTIA A+ Online Video Course, Included with the CompTIA A+ book

There is optional support subscriptions for after class starting at $10 a month, you are not required to have support.

CLASS LOCATION: 5380 Peachtree Industrial Blvd. STE 210 Norcross GA 30071

For area information for both of our locations:

- Norcross GA: https://cellbotics.com/about-norcross/ This package is only held in Atlanta, not our other locations

Other suggested links to review before booking:

- Read our reviews: https://cellbotics.com/cell-phone-repair-training-reviews/
- Visit our YouTube Channel: https://www.youtube.com/c/CellBoticsTrainingCenter
- Read our blog: https://cellbotics.com/blog/
- Listen to Nicole Russell on Podcast: LISTEN NOW
- Download our free items: https://www.cellboticsonline.com/free-stuff
- Read our Trainer Bios: https://cellbotics.com/our-team-members/

NOTE TO EMPLOYERS: If you are an employer and do NOT want your employee to access the business information, please email info@cellbotics.com AFTER paying for the class. Mention their name and that you would like access to the business items. If you have more than 1 employee to send, please email info@cellbotics.com and ask for quality discounts.

Syllabus 1: Cell Phone Repair Course

Trust, you won't find a school or course like CellBotics ANYWHERE!

Other suggested links to review before booking:

- Read our reviews: https://cellbotics.com/cell-phone-repair-training-reviews/
- Visit our YouTube Channel: https://www.youtube.com/c/CellBoticsTrainingCenter
- Read our blog: https://cellbotics.com/blog/
- Listen to Nicole Russell on Podcast: LISTEN NOW
- Download our free items: https://www.cellboticsonline.com/free-stuff
- Read our Trainer Bios: https://cellbotics.com/our-team-members/

NOTE TO EMPLOYERS: If you are an employer and do NOT want your employee to access the business information, please email info@cellbotics.com AFTER paying for the class. Mention their name and that you would like access to the business items. If you have more than 1 employee to send, please email info@cellbotics.com and ask for quality discounts.

Certificate Title: **Certified Mobile Device Repair Technician**

This certificate of completion is awarded as verification from CellBotics Performance Training Center. This graduate has completed the requirements for Mobile Device Repair Technician. Course Concentration in Cell Phones, Tablets, Wearables, TVs & Drone Repairs and Laser Machine Glass Back Removal.

BONUS: Intro to Drone Repair PDF booklet, emailed last day of class.

Serialized CellBotics Certificate   *Bag of tools for each student to take home*

Students per class: See venue information   **Instructors per class:** 1 -2 Instructors

Days: See schedule as days may vary by location, class is all hands on, in person, intensive repair training

Hours Per Day: See ticket detail online. 1/2 hour lunch.

Prerequisites: None; This course is built for beginners. We will provide a video course that you will need to watch prior to class. This will prep you for class, all information provided after payment is received.

Course includes:

Online Business Course: Includes a Business course from Nicole Russell online valued at $599. You get access to this on Thursday the last day of hardware repair training. We will give you step by step how to access it.

Discounts: Discounts to other partner programs, services, training, and other items. We work hard from you and love to pass along discounts.

Course Description

This course teaches an employable skill but also exposes students to the great benefits of entrepreneurship. Students learn all the necessities to be successful in the Cell Phone Repair Industry. Each Student will touch each device as the course is 100% hands on. Students get a digital copy of the book used during class, a certificate, and a small tool pack to take home. All equipment, phones and supplies are provided for training by CellBotics. Bring just yourself, any devices you have that need repair, and an optional laptop (we have PCs for you to use). NOTE: No big bags allowed in the classroom.

Support after Training

- o We have multiple support packages at CellBoticsTech.com
- o On the last day of class you will receive all information on the support packages and be able to pick which one you like. They are paid and start at $10 monthly.

Devices worked on hands-on in class:

- iPhone 6s/6sPlus/7/7Plus/8/8Plus/X/Xr/Xs/XsMax/11/11 Pro/11 Pro Max/12/12 Pro/12 Pro Max/13
- Samsung S4/S6/6S Edge/S7/S8/S9/S10/S20/Note 5 /Note 8/Note 10
- Mix of Tablets and iPads

Skills Focus

- Tool identification
- Safety Procedures
- Assembly of smart phones
- Assembly of tablets/iPads
- Learn CDMA/GSM meanings as it relates to cellphone use and repair
- Learn every inner component of each devices, hands-on
- Learn where to buy all supplies, tools and parts
- Learn how to price repairs and devices for resale
- Learn how to replace broken Glass
- Learn how to replace a broken Digitizer
- Learn how to replace broken LCD
- Learn how to replace the Headset Jack Flex Cable
- Learn how to repair Charge Ports
- Learn how to repair Data Port/Lightning Ports
- Learn how to replace Home Button Flex Cable
- Learn how to replace the Wifi Flex Cable
- Learn how to replace the Power Flex Cable
- Learn how to repair/replace Mid-Frames
- Learn how to repair/replace full housings
- Learn how to recycle "broken parts", good for the environment and good for your pocket
- Learn how to properly apply & remove adhesive and which to use
- Proper Cleaning Techniques for Electronics
- Hot Plate Use
- Using vacuum seal
- How to repair Water Damage and how to price it
- Industry terms and meanings
- Learn where to get unlocking, Flashing, rooting, jail breaking and other software services wholesale
- Cashier/Accounting Procedures Overview
- Customer Service Skills
- Customer Greeting
- Dispute Resolution
- Component Identification and replacement steps
- Glass Removal Explanation
- LCD/Digitizer replacement
- Component Identification, what part does what and how to replace it, what would a customer say if it was bad
- Fix Charge port, power button, flash, prox, sensors, mics, loud speaker, board, cameras, antennas and more! Mid Frame Explanation and Identification
- Mid frame repair/replacement
- Proper Cleaning techniques shown throughout the day
- Diagnosing throughout the day on every phone using DC Power and other industry tools hard to find
- Diagnosing software review and use
- And more we can't mention here!!! This course is JAM PACKED!

Course Breakdown

(there is more in class, but we cannot detail out every step of our process)

- Student Information paperwork completion
- Book pre-review
- Syllabus Review
- Industry terms review
- Safety Procedures for cell phone and tablet repair
- Battery Safety & Storage
- Multi Meter Use
- Grounding
- Diagnosing
- Demagnetizing

- IMEI/ESN
- Warranty Devices
- Preventative Steps
- Screws, Screw Damage and Layout
- Proper Toll use
- Component Overview
- Tool identification and overview of tools being used in class
- CDMA/GSM overview
- And more that we can't list here

- Start on teardown and reassembly of each device, you teardown along with trainer:
  - Samsung S4
  - Samsung S5
  - Samsung S6
  - Samsung S7
  - Samsung S8
  - Samsung S9
  - Samsung S10
  - Samsung Note 5
  - Samsung Note 8

- Apple teardown and reassembly of each device:
  - iPhone 6
  - iPhone 6 Plus
  - iPhone 7
  - iPhone 7 Plus
  - iPhone 8
  - iPhone 8 Plus
  - iPhone X
  - iPhone XR
  - iPhone XS
  - iPhone XS Max
  - iPhone 11
  - iPhone 11 Pro
  - iPhone 11 Pro Max
  - iPhone 12
  - iPhone 12 Pro
  - iPhone 12 Max
  - iPhone 13

Tool Kit for each student to keep

- Varies by location, includes CellBotics bag and a generic tool kit to start with.

Online Business Course

You can also go to CellBoticsOnline.com and read about the 2 business courses, these are the courses you will receive with this course (you must pick 1 and have 30 days to complete it). We sell these daily for $599 each, you get BOTH!!! At no extra cost!

- Business Overview
- Website/SEO #1 important in this industry, what works and what doesn't, why has Google blocked our keywords from ranking and how to get around it. You NEED this!
- Ways to create income with no capital
- Maintaining and growing a business
- Sales tax meaning and management
- Business and Personal Development
- Creating Industry relationships to promote your income
- How to start a mobile repair business
- How to repair on the go or from home
- How to open a full retail business
- How to open a franchise
- Where can you grow? Other options in the industry you don't even know about
- How to dominate your area
- Resume Assistance in needed
- Water Damage Review and Steps
- Software Overview
- Advertising
- Advertising yourself for employment
- Advertising to attract side work before store opening or employment acquired
- Advertising to Attach Customers
- Customer Relations Conversation
- InTake Processes and Forms
- How to sell devices

- How to buy devices
- Where to buy and sell used devices and get wholesaler pricing
- Wholesaler Overview (all students receive USA and overseas contacts)
- Mind set
- Running a SUCCESSFUL Groupon, NO it's not a bad idea! You just need to know what to do
- International buying
- What's legal and illegal in this industry
- Student Only Website Review, cellboticstech.com
- EBay Review, use and account set up
- Social Media Review (learn to use social media to attract customers quickly and build your name/brand)
- Selling and Buying on Ebay, Pros and Cons
- LIVE video calls from industry experts
- Field trip to vendors to walk their facilities and meet the people you will work with on the phone from your home city. Buy supplies on site, if you want, NO PRESSURE! No one is going to try and sell you anything.
- QA Session
- Test/Course Overview Questionnaire
- Address Student Weaknesses One-On-One with trainer as needed
- Certificate and Tool Package Awarded
- AND SO MUCH MORE! We can't list everything, or we'd be giving out our secrets! Our course has been called UNDER PRICED by many grads.

Syllabus 2: Computer Hardware Repair Course

Certificate Title: **Computer Hardware Repair Technician**

> with a Concentration in Desktop, Laptop and Workstation Hardware Repair plus Virus Removal and Printer Maintenance.

Total Hours: 40 Hours. 4 Days in person   **Students per class:** Max of 6 Students

Instructor: Michelle Cox

Days: Varies, check our schedule online   **Hours Per Day:** Varies, check our schedule online   **Lunch:** Varies

Prerequisites: None; This course is built for beginners only

Course location: 5380 Peachtree Industrial Blvd, STE 210, Norcross, GA 30071

Serialized CellBotics Certificates

Course Description

This course syllabus is designed to assure students high academic success. The Computer Hardware Repair course is a hands-on immersive development training for Beginners looking to transition into the Information Technology (IT) Field. CompTIA+ Textbook valued at $175 and a 60-hour video course valued at $200 will be provided to take home. Tools and equipment are provided for training and tool are on sale in class for purchase. We had requests to remove tools included to take home to lower the course price and that's what we have done. The full tool kit to start your business is $300 but is optional to buy from us or all the vendors.

The Computer Hardware Repair course is a hands-on immersive development training for Beginners which teaches Workstations; Desktops, Laptops; Server, Gaming PCs, All-In-One Repair and Printer Maintenance. The instructor gives you attainable goals and tools to ensure your success as a Computer Technician in the Information Technology Field.

Trainer Bio/Certifications:

Michelle Cox: Bio - Experience: CompTIA A+ Certification: HP OEM Commercial Workstations, Desktops and Laptops Certification; Lenovo Desktop, Laptop, and Server Certification; Dell OEM Desktop, Laptop Certification; Xerox Printer Repair Certification; Lexmark Printer Repair Certification. In-Home Computer Repair Business Owner; 19 years Field Support Specialist; Corporate IT Training Specialist and Technical Writer for multiple corporate accounts developing Field Support Technicians.

Read full bio: https://cellbotics.com/?sptp_member=michelle-cox&team=14171

Support after Training
- Direct contact with the trainer for personalized help anytime, no limit
- Job Placement Assistance for IT Employment

EVALUATION CRITERIA:
Pre-Test given at the course beginning. This course is made for beginners, so we don't expect you to have any computer knowledge upon arrival. We give the tests so you can see how much information you gain from the course. It is profound the volume of information you will leave with.

Course Objectives:
Upon successful completion of this course participants will be able to: Diagnose, and Repair Workstations; Desktops (PCs), Laptops and Servers. The Student will be able to identify the nomenclature and know the terminology to become successful in the Computer/IT industry. Students will learn Printer Theory and Maintenance and gain the ability to service Commercial Printers encountered in the IT Industry. Students will have the ability to study for the CompTIA A+ Certification, which is the industry standard for IT Computer Repair Technicians. The Student will be ready to work in the IT Field and/or start a home base business repairing IT equipment.

RECOMMENDED TEXTBOOKS AND WEBSITES:
Students will receive the Textbooks as part of this course: Mike Meyers CompTIA A+ All In One Study Guide Ten Edition Premium Bundle.

METHODS OF TEACHING:
In order to accommodate varied learning styles this course will utilize various teaching methods. Possible methods include lectures, demonstrations, handouts, objective sheets, information sheets, e-mail, immersive hands-on instruction, Internet assignments, and/or multimedia presentations.

Devices covered in Training:
- All mix of brands:
    - Workstations
    - Desktops
    - Laptops
    - Servers
    - Gaming PCs
    - All-In-Ones
    - Printer Repair & Maintenance

Skillset you will learn, overview:

- Tool identification
- Industry Terms and Meanings, know how the Technician's (Men & Women) talk!
- Safety Procedures
- Assembly and teardown of all items hands on from day 1
- Students will learn every inner component of each electronic, where to buy and how to price for resale
- How to replace screens
- How to replace broken internal components
- How to replace housings
- How to replace soldered in parts
- How to replace batteries
- How to repair and diagnose multiple issues
- How to provide regular maintenance
- Learn how to Recycle "broken parts", Good for the Environment and Good for your Pocket
- Proper Cleaning Techniques for Electronics
- Heat gun use when needed
- Disaster Recover/ Water Damage Repair and Data Retrieval
- Virus removal
- Open and run your business, work with home customers and/or business customers
- And so much more!

Course Breakdown

(there is more in class but we cannot detail out every step of our process to not give out our training secrets)

Field Trip to 2 local places to learn about how to find parts and buy electronics.

- Introduction to Computers/Workstations/Laptops/Servers
- Computer Nomenclature; Parts Identification
- Computer Teardowns
- Intel Vs AMD
- Operating Systems (Windows, Linux, Unix, OS-X: Macintosh)
- Computer Diagnostics
- Flashing the BIOS
- RAM & Memory Upgrades
- Laptop Teardowns
- DC Jacks/Repairs & Replacements
- Customer Service
- Setting Client Expectations
- CompTIA A+ Certifications
- OEM Certifications (HP, Dell & Lenovo)
- Computer Builds **Gaming Units
- Server Teardowns
- Printer Theory & Maintenance
- Let's talk about Computer Viruses
- Antivirus
- Course Completion
- Books to Read and Websites

Business Information

Basic information for starting and maintaining your business will be provided but the focus of this course is to learn repair. Taking our Business course is recommended in addition to this course if business is your primary goal.

Computer Hardware

Throughout this course, students will learn how to take raw materials such as hard drives, motherboards, memory modules and different types of processing chips, and turn them into a working personal computer. Skills we focus on developing skills include basic computer hardware repair, as well as the identification of computer components.

Troubleshooting Fundamentals

Computer troubleshooting or diagnostics is a step-by-step process through which students learn to determine why a broken computer isn't responding. Our coursework is designed to provide you with the tools necessary to locate and resolve the technical issues that are sometimes experienced in computer hardware.

Computer Assembly

Courses in computer assembly include laboratory exercises and hands-on experiences in which students learn to both assemble and troubleshoot computers. You will get to install hardware, various types of peripheral devices, software, and configure and upgrade PCs. Other operating systems are also covered. In order to be successful in this course teaches students the basic understanding of computers and how they operate.

Safety Issues

Maintaining both personal and workplace safety is essential when it comes to computer technology. As such, you may learn about personal safety as it pertains to correct-tool usage and appropriate clothing and accessories. The handling of hazardous materials, electrical safety components, and fire safety procedures might also be emphasized.

Week Schedule

Friday:

8:30 – 9:30 Students sign in, introductions, paperwork completed; picked up and Pre-test.

9:30 – 12:30 PM Lecture 1 on Nomenclature and parts descriptions for Workstations and Desktops. Tools Usage; Disassembly and Reassembly of the File Server Workstations

12:30- 1:00 PM Workstation Time Trials to check student's proficiency of teardown skills.

1:00 PM – 1:45 PM Students take lunch

1:45 PM – 2:15 PM Students given CompTIA Chapter assignments and shown how to access video courses

2:15 PM – 6:30 PM Students disassemble 7 different form factors and we discuss documentation as Technicians servicing Computer Hardware. Question and Answer review. (Any students that are failing behind will be caught up.)

Saturday:

8:30 AM – 12:00 PM Lecture 2; Students work hands on all the disassembled and reassembled Workstations and Desktops learning to perform diagnostics on these units. Students will assess additional Workstations and Desktops until all devices have been documented. Students development of the troubleshooting and diagnostic process is discussed.

1:00 PM – 12:45 PM Lunch

12:45 PM – 4:30 PM Student work hands on Diagnostics and Learn about the BIOS; POST and individualized functions of all the internal hardware. Advance diagnostics and reimaging Computers with Windows 10. We discuss the Evolution of RAM and 32/64-bit architecture. Intel VS AMD is discussed along with the newest processor, RAM; Systemboards. We dive into Gaming Systems.

4:30 PM -6:30 PM Students work hands-on disassembling and reassembling our Servers. Students learn Server smart hands protocols and Customer expectation for Server service.

Sunday:

8:30 AM – 9:30 AM We perform our Money Count; which defines how much money would have been made from all the units at the students' desks. We go over the first three ways to earn Money as a Computer Support Technician. Question and Answer Review. All Workstations and form factors returned to their after-class location: Laptops containers are bought to the front of class.

9:30 AM – 1:00 AM Lecture 3; Laptop Disassembly procedures; how to create templates. What components are removed first. First Laptops disassembled and reassembled. Each student is required to disassemble and reassemble 5 different OEM Laptops including Macs.

1:00 PM – 1:45 PM Lunch

12:30 PM – 5:00 PM Students continue to work on Laptops teardowns

5:00 PM – 6:30 PM Printer Theory and Maintenance exercises.

Monday

8:30 AM – 11:30 PM Lecture 4; Continue with Laptop Diagnostics.

11:30 PM – 12:30 PM Field Trip to two location to show Computer Hardware in the industry. Question and Answer review.

12:30 – 1:30 PM Lunch

1:00 PM – 1:45 PM Discussion of the Eight Ways to make money as a Computer Support Technician.

1:45 PM – 2:45 PM Additional Books to read; Professional Tech Websites

2:45 – 3:45 PM Virus Removal and Data Recovery; Disaster Recovery Protocols; Setting Client's expectations.

3:45 PM – 5:00 PM Completion of Laptop Diagnostics and Laptop Test.

5:00 PM – 6:30 PM Ask the Instructor, certificates given out; Pictures taken farewells.

CellBotics – Course Detail / 8 Day Device Master

To get started…

When you go to our website, click 'REGISTER NOW', find the course listed DEVICE MASTER, click REGISTER. Drop down the # of tickets/seats you want, follow all the steps and give us all the information we need. You will then be able to pay for the course. After that, you will get an email, please read it and you are ready for class!

Need financing? Contact Olympus: https://cellbotics.com/olympus-lending/

Register: https://bookwhen.com/cellbotics#focus=ev-svwt-20220919000000